

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of December' 2023**

**C.G.No.32/2023-24/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao**      **Member (Finance)**  
**Sri. S.L. Anjani Kumar**      **Member (Technical)**

***Between***

Sri.M. Ramana Reddy, Nunevandlapalli,  
Regallu, Piler, Chittoor District.      Complainant

***AND***

1. Dy. Executive Engineer/O/Piler CCO  
2. Executive Engineer/O/Piler      Respondents

This complaint came up for final hearing before this Forum through video conferencing on 01.12.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

01. The complainant submitted the complaint during the Vidyut Adalat conducted on 17.10.2023 at Piler stating that himself and another are having two (2) agricultural transformers (25 KVA) and they were stolen by unknown culprits on 22.09.2023, that they lodged a



complaint to the AE/O/Piler and the police concerned on which FIR in Crime No.244/2023 was registered but new transformers were not sanctioned by the department.


02. The said complaint was registered as C.G.No.32/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have resolved the grievance of the complainant by erecting the two agricultural distribution transformers and thereby the grievance of the complainant was resolved.
03. Heard both the parties through video conferencing. The respondents submitted a letter reporting that they have erected two agricultural DTRs and resolved the grievance of the complainant. The complainant during the enquiry through video conferencing conducted on 01.12.2023 reported that their problem was solved by the respondents subsequent to the complaint and he confirmed the erection of the two agricultural Distribution Transformers. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.



05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of December'2023.

  
CHAIRPERSON

  
Member (Finance) 06/12/2023

  
Member (Technical) 6/12/2023

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

